

Service Design

Plenty to Plate

Group 4

Working Document: Figjam Board





Our Team Members



Clodagh McCarthy

Service Designer

BSc Applied Psychology



Miguel Divo

Service Designer

BSc (Eng) Creative Computing



Siddhartha Kumar

Service Designer

B.Tech Computer Science



Hani Abdullahi

Service Designer

BA Philosophy



Yiwen Zeng

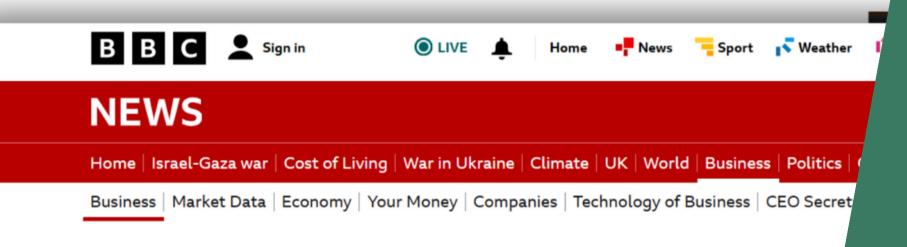
Service Designer

BA Graphic & Advertising

Design

Food banks could face closure amid high demand and all-time low in donations





Food bank parcels high in sugar and low in vital nutrients

Household Support Fund closure catastrophic, warns charity

1 2 days ago



13 February 2020



5.7M

UK households accessed food aid/support in 2022

47%

Deprived households have children <16 yrs

21%

Charnwood adults are obese

9.25M

Tonnes of food goes to waste per year

(BBC News, 2024, Bull et al., 2023, Charnwood DC, Fallaize et al., 2020, 2023, Dray, 2021, Green, 2022, Jackman, 2021)

Vision



It's 2030, Plenty To Plate has motivated **80% of all allotment growers to donate their surplus produce**, increasing the amount of healthy food available in Charnwood foodbanks while **reducing people's reliance on food banks by 55%**, through fostering a sense of community.





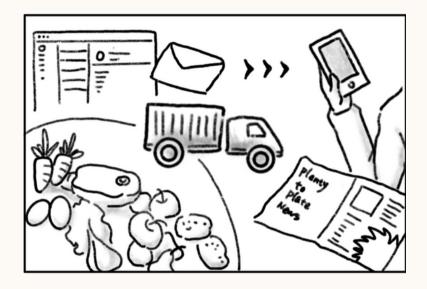
Storyboard



Plenty to Plate Adverts



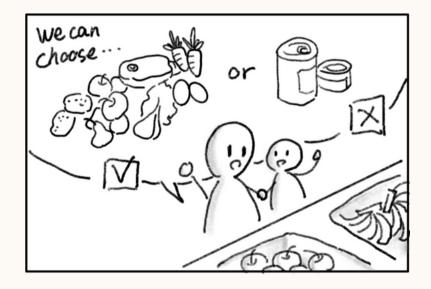
Join & Donate



Distribution & Tracking



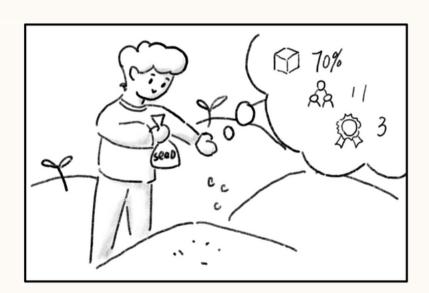
Life Skill: Kitchen Class



Positive Health Change



Newsletter Updates



Feeling Appreciated



The Bigger Picture



Core Pillars

Teaching Life Skills





2 ZERO HUNGER



Reducing Food Waste







Connecting the Community







We have created a service that provides people with the necessary skills to break out of the cycle of transgenerational transmission of eating habits

We aim to put people on a better life path.



47% of households that experience food insecurity include children under 16 (Bull et al., 2023)





"It would be good for us to have an understanding that when we give our produce away, we know it's going to be used"

- Allotment Grower (Interview)

We redirect surplus produce to ensure that is used in a meaningful way.

We rescue food from going to waste





Plenty to Plate creates meaningful connections between people in the community. We unify to work towards a shared community purpose

We put people at the heart of our service.



1/4 people who are food insecure experience social isolation (Bull et al., 2023)



Our Social Business Model



Charitable Incorporated Organisation

£8,300

Initial Investment

Second-hand Van
Plenty to Plate Decal
Training
Kitchen Equipment
Boxes & Crates

£132,000

per annum

Recurring Cost

Fuel
Salary (5 employees)
Public Liability Insurance
Employer Liability Insurance
Indemnity Insurance
Online/Offline Material

(YURDAY, 2020, Get Indemnity, 2024)

90%

Community Re-Investment

90% of surplus revenue generated from public donations, harvest festivals, and allotment awards, is circulated back to food banks and allotments.

60% to food banks 30% to allotments

Revenue Streams



























15 minute **Ecosystem**

Loughborough **Allotment Grower**





Partners

Food Banks & Festivals













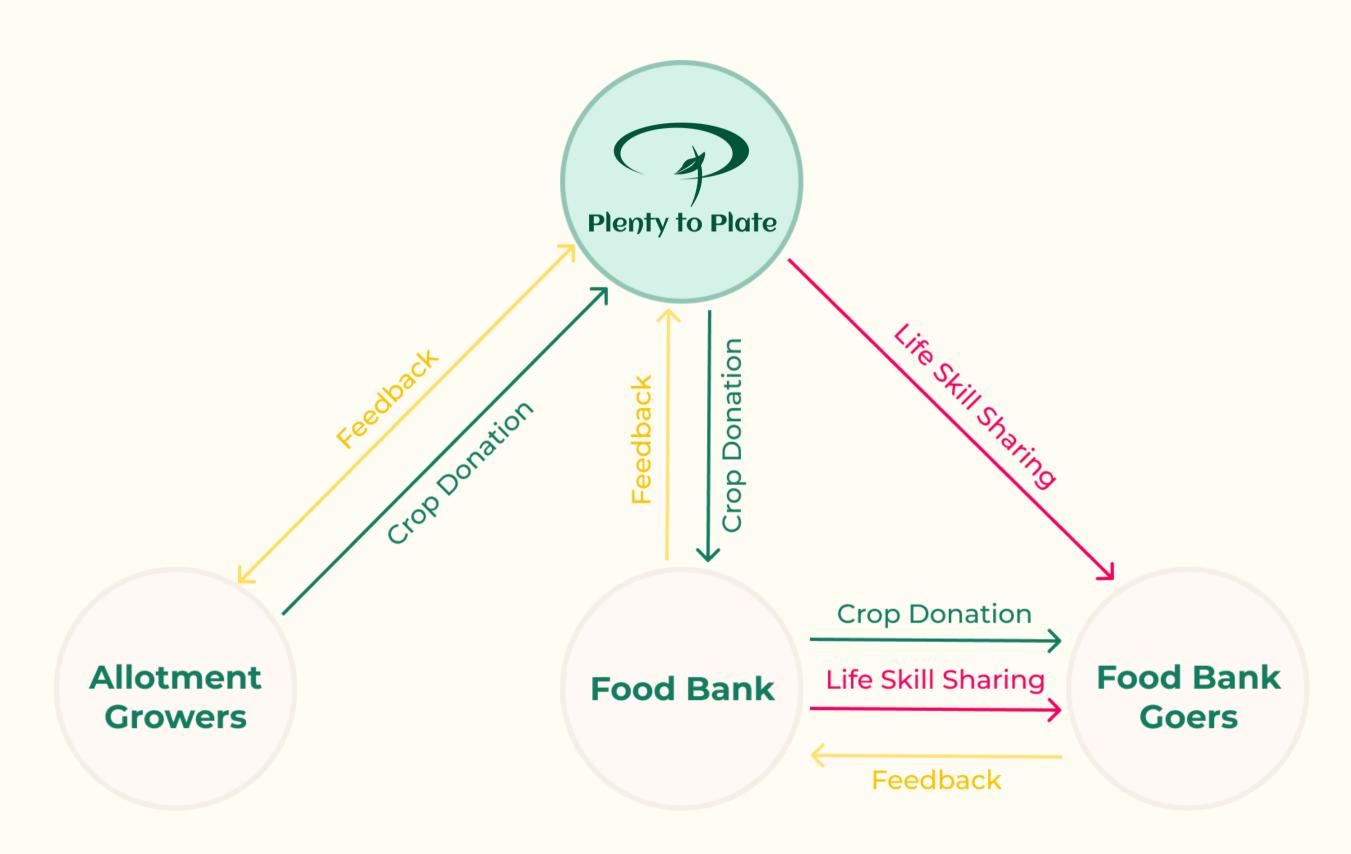








Interactions within the 15-minute ecosystem



Key Moments: Customer



ALEX, 58, RETIRED, ALLOTMENT GROWER

Grow

their allotments and produce

Donate

their surplus produce

Feedback

on their impact and support



Higher shared community purpose

Sense of Social Honour

Sense of Affirmation



I would not have any reservations at all in getting excess produce to places where it is needed

- Allotment Grower (Interview)

Key Moments: Foodbank



DANIEL, 42, FOOD BANK MANAGER

Receive

the donation

Liaise

to provide support

Teach

life-changing skills



Free supply of fresh produce

Provide access to nutritous food to Food bank goers

Help the most vulnerable through education

66

My role is to encourage people out of their need

-Food Bank Manager (Interview)

9

Key Moments: End User



LEO, 35, FOOD BANK GOER

Join

'Life Skills' Kitchen Classes

Learn

Per their lifestyle and capacity

Benefit

in positive long-term changes



Empowered to be independent

Lower Reliance on Food Banks

Positive Impact on health and wellbeing

66

If you provide a cooking course, then you're giving them the independence to go away and do it. It's a journey and you've got to start that journey somewhere.

99

Eco-System Values



Economical

Funding used to improve underrepresented parts of society



Sociological

Denting the social stigma of food banks

Psychological

Empowerment of independence, reducing reliance on food banks



Ecological

Reduce food waste and contribute to Charnwood's sustainability goals

Lesswaste (n.d.)

Primary Research Findings



Food Bank Rep

"So 20 households pop through here and did not choose the bag of carrots... English folks are quite happy with processed, salty, tinned convenience"

Food Bank Rep

"If some classes were put on, some simple cooking from scratch... and they were sort of made to do it, I think they would enjoy it... they would be surprised by how quick and easily they can stick a load of stuff in a slow cooker"

Food Bank Rep

That's where I think the complete life skills come in. It's education, not just for cooking but also the value of different foods, so it is financially better for you isn't it... but yeah, education"

Allotment Grower

"50-70% (of harvest) is preserved, jammed or bottled frozen... We don't eat potatoes all week but I've got them in my shed alongside some onions. So as long as they are kept in a dry and dark space, they are usually okay"





Downsides & Risks



1

Allotment's Network

Allotment grower's personal network may feel neglected not receiving their usual amount of produce

2

Allotment Pressure

Potential to put more pressure on allotment users to meet demands

3

Product Dependent

Foodbank goers may become reliant on the fresh food donations

4

Class Attendance

Food bank goers are reluctant to attend Life Skills kitchen classes

5

Food Bank Closure

Foodbanks are under threat of funding reduction and in some cases closure

What's next?



Number of existing green spaces

Charnwood have **375** green spaces across **9** different blocks

330,000 green space in UK (Forest Master, 2022)

We have 99.8% growth potential just in UK

The Larger Vision

Make "eat healthy" a goal even for non-foodbank goers (cooking class for every one, education to all)

Children Cooking Class

Developing children's life skills as a habit at a young age

School Canteens

Provide school canteen chefs with fresh produce that can be incorporated in canteen meals

Expansion to other neighbourhoods

Meet the vision and use it as example to expand to other neighbourhood

Linking More Charities

Apart from Foodbank, other charitable organisations join hands with Plenty to Plate to promote our vision.







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